

# Turkish University Students' Perceptions of the World Wide Web as a Learning Tool: An Investigation Based on Gender, Socio-Economic Background, and Web Experience

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Résumé de l'article

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**April – 2009**

Regional Focus Issue: Bridge over Troubled Waters ~ Cengiz Hakan Aydin and Yoram Eshet-Alkalai, IRRODL Regional Editors for the Middle East

## ***Turkish University Students' Perceptions of the World Wide Web as a Learning Tool: An Investigation Based on Gender, Socio-Economic Background, and Web Experience***

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### **Abstract**

The main purpose of the study is to investigate Turkish undergraduate students' perceptions of the Web as a learning tool and to analyze whether their perceptions differ significantly based on gender, socio-economic background, and Web experience. Data obtained from 722 undergraduate students (331 males and 391 females) were used in the analyses. The findings indicated significant differences based on gender, socio-economic background, and Web experience. The students from higher socio-economic backgrounds indicated significantly higher attitude scores on the self-efficacy subscale of the Web attitude scale. Similarly, the male students indicated significantly higher scores on the self-efficacy subscale than the females. Also, the students with higher Web experience in terms of usage frequency indicated higher scores on all subscales (i.e., self-efficacy, affective, usefulness, Web-based learning). Moreover, the two-way ANOVA results indicated that the student's PC ownership has significant main effects on their Web attitudes and on the usefulness, self-efficacy, and affective subscales.

**Keywords:** Web usage pattern; Web attitudes; gender; socio-economic background; Web experience

### **Introduction**

In many societies, information and communication technologies have become progressively more widespread in education (Keller & Cernerud, 2002). In particular, the role of the Internet continues to expand for both the delivery and support of courses in higher education. For instance, Internet usage in higher education spans a wide range from providing online support for traditional classroom-based courses through the placing of syllabi or readings on the Web to Internet-based delivery of entire courses (Brinkerhoff, Koroghlanian, 2005).

The first Internet connection in Turkey, which has the demographics of a developing country with a GDP per capita of around US\$5,000 (Business Monitor International, 2008), was established in 1990 (Usun, 2003). Presently, the Internet penetration in Turkey is about 23%, which is notably lower than the penetration rate (50%) in developed European Union countries. However, the Internet penetration in Turkey is increasing rapidly with the introduction of a number of campaigns to boost Internet penetration in education and other sectors (Business Monitor International, 2008). Although several universities (i.e., Middle East Technical University, Ege University) were the dominant users of the Internet in the first six years, since 1996 the Internet in Turkey has entered many sectors, including banking, health, and all levels of education (Usun, 2003). Nevertheless, there have been more attempts to integrate the Internet into Turkish higher education than primary and secondary education. For instance, some Turkish universities, such as Anadolu University and Sakarya University, have begun to offer Web-based online degrees (Usun, 2003).

The World Wide Web, which is an Internet-based network of information resources, combines text and multimedia. The Web started to become a popular resource after 1993 when the first widely distributed browser provided a convenient way to access a variety of information on the Internet (Microsoft Encarta Online Encyclopedia, 2007). Today, most Turkish universities have proper Internet connections, and a variety of educational information is provided to students on their Web sites. According to Liaw (2002b), understanding learners' perceptions of information technology is useful and necessary before or during their use of it as an assisted learning tool. The term perception in this study is considered to be the attitudes and feelings the students have toward the Web as a learning tool. However, Turkish university students' perceptions of the Web as a learning tool have not been sufficiently investigated, although some studies are emerging. Therefore, this study focuses on Turkish undergraduate students' perceptions of the Web as a learning tool.

## **Purpose of the Study**

The main purpose of the study is to investigate Turkish undergraduate students' perceptions of the Web as a learning tool and to analyze whether their perceptions differ based on gender, socio-economic background, and Web experience. Moreover, this study also investigates whether there are any differences in the Web usage pattern of Turkish students based on gender, socio-economic background, and perceptions of the Web as a learning tool. Specifically, this study investigates the following research questions:

1. What is the Internet or Web usage pattern of Turkish undergraduate students?
2. Are there any differences in the Web usage pattern based on gender, socio-economic background, and perceptions or attitudes toward the Web as a learning tool?
3. Are there any differences in perceptions of the Web as a learning tool based on gender and socio-economic background?
4. Are there any differences in perceptions of the Web as a learning tool based on personal computer (PC) ownership?

5. Are there any differences in perceptions of the Web as a learning tool based on Web-usage frequency?
6. Are there any main or interaction effects of socio-economic background, PC ownership, and gender on the students' perceptions of the Web as a learning tool?

## **Literature Review**

In regard to gender issues, some prior studies (e.g., Sam, et al., 2005; Carswell et al., 2000) revealed that the attitudes of male and female students toward Internet use in educational environments do not differ significantly. However, some other studies (i.e., Durndell & Haag, 2002; Schumacher & Morahan-Martin, 2001) indicated that male students tend to reflect more positive attitudes toward Internet use. Thus, there is no consistency among the findings of prior studies about the relationship between gender and Internet attitudes.

Moreover, most prior studies (e.g., Liaw, 2002b; Durndell & Haag, 2002; Luan, et al., 2005; Anderson & Reed, 1998) that investigated the relationship between Web experience and Web attitude found that students with higher Web experience indicate more positive attitudes toward the Web as a learning tool.

Furthermore, prior literature (e.g., Bozionellos, 2004; Haseloff, 2005) suggests that socio-economic background has a strong positive relationship with computer or Internet experience. For instance, Haseloff's (2005) study in India indicated that Internet usage drastically decreases in the lower socio-economic and income classes.

## **Methodology**

### ***Participants***

The questionnaire was distributed to 741 Turkish undergraduate university students at Abant Izzet Baysal University in the 2008 spring semester, but the data obtained from 19 students were excluded from the analyses since the students' responses on the questionnaire were incomplete. The data obtained from 722 students (331 males and 391 females) in different faculties or schools, such as the Faculty of Literature and Science ( $n = 145$ ), the Faculty of Education ( $n = 260$ ), the Faculty of Management and Business Administration ( $n = 224$ ) and the School of Physical Education and Sport ( $n = 93$ ), were used in the analyses.

### ***Research Instrument***

A questionnaire consisting of two sections was used to collect data. The first section was used to collect data for demographical characteristics (e.g., gender, socio-economic background) and computer and Web experience (e.g., PC ownership, Web-usage frequency, Web-usage activities). The second section of the questionnaire contains a Likert-type Web attitude scale with 21 items. The first 16 items of the scale were adapted from a Web attitude scale (WAS) developed by Liaw

(2002a). The rationale for the use of WAS in this study is that it has high internal consistency, stability, and validity (Liaw, 2002a), and it has been used in other studies (e.g., Akpınar & Bayramoğlu, 2008; Yang & Lester, 2003). Moreover, before obtaining the data from the Turkish students, the original WAS with 16 items in English was translated to Turkish by the researcher, and the translation was validated by a linguist who is proficient in English and Turkish. The last five items of the scale were adapted from an attitude scale toward Internet-based learning developed by Tekinarslan (2008) in Turkish to measure more specifically the students' attitudes toward Web-based learning.

### ***Validity and Reliability of the Attitude Scale***

After collecting the data from the 722 students through the 21-item Web attitude scale, both the Barlett's Test of Sphericity and the Kaiser-Meyer-Olkin (KMO) measure of sampling adequacy were performed to examine whether the data set was appropriate for a factor analysis. The KMO measure of sampling adequacy was high (0.933) and significant ( $P = 0.000$ ). Barlett's Test of Sphericity was also notably high and significant (chi-square = 9155.720 with 210 degree of freedom at  $P = 0.000$ ). Then an explanatory factor analysis (principle components, varimax rotation with Kaiser Normalization) was applied to analyze the items and to clarify the structure of the Web attitude scale. The analysis identified four factors with eigenvalues  $> 1$ . The items and responding factors (subscales) in the scale are represented in Table 1.

Table 1

*Rotated Factor Loadings and Cronbach's  $\alpha$  Coefficients for the Four Factors (Subscales) of the Web Attitude Scale*

Items	Factor 1: Usability $\alpha = 0.90$	Factor 2: Web-based Learning $\alpha = 0.89$	Factor 3: Self-efficacy $\alpha = 0.85$	Factor 4: Affective $\alpha = 0.72$
10	.778			
15	.763			
12	.741			
13	.720			
9	.643			.431
16	.633	.373		
11	.630			
21	.619	.470		
14	.554	.452		
19		.843		
20		.826		
18		.745		

17	.475	.637		
3			.850	
1			.833	
2			.746	
4			.736	
6		.332		.716
5				.613
7		.363		.608
8	.401			.553
Eigenvalue	9.183	2.105	1.417	1.092
% of variance	23.913	16.501	14.098	11.190

Overall  $\alpha = 0.93$ . total variance explained is 65.701

As expected, the items adapted from the WAS (Liaw, 2002a) and the Internet-based learning attitude scale (IBLAS) (Tekinarslan, 2008) generally loaded under different factors, although an item (item 21) adapted from the IBLAS loaded higher under one of the factors structured with the items of WAS. However, in the following analyses, item 21 was used under a factor that covers the items from the IBLAS since it was more related to contents of other relevant items under the factor. Moreover, the items adapted from the WAS loaded under three different factors and they were named as *self-efficacy*, *affective*, and *usefulness* by considering the characteristics of the WAS described by Liaw (2002a) and the contents of the relevant items. Additionally, the factor which covers the items from the IBLAS was named as *Web-based learning* based on the contents of the relevant items.

As indicated in Table 1, the factor loadings of the relevant items differ between 0.778 – 0.554, 0.637 – 0.470, 0.850 – 0.736 and 0.716 – 0.553 respectively for usability, learning, self-efficacy, and affective factors or subscales. The factor loadings of the items can be considered as sufficient and they reflect evidence for the factorial validity and construct validity of the scale (Thompson & Daniel, 1996).

Table 2

*The Items and the Factors (Subscales) on the Attitude Scale toward the Web*

Item No*	Subscale	Question
10	Usability	The Internet/Web helps me to find information. <sup>a</sup>
15	Usability	I believe that learning how to use the Internet/Web is worthwhile. <sup>a</sup>
12	Usability	The multimedia environment of Web (e.g. text, image) is helpful to understand online information. <sup>a</sup>
13	Usability	I believe the Internet/Web has potential as a learning tool. <sup>a</sup>
9	Usability	I believe using the Internet/Web is worthwhile. <sup>a</sup>
16	Usability	Learning the Internet/Web skills can enhance my academic

		performance. <sup>a</sup>
11	Usability	I believe the Internet/Web makes communication easier. <sup>a</sup>
14	Usability	I believe that the Internet/Web is able to offer online learning activities. <sup>a</sup>
21	Web-based learning	I believe the Web contributes greatly to life-long learning. <sup>b</sup>
19	Web-based learning	I suppose that taking a course in the Web environment must be enjoyable. <sup>b</sup>
20	Web-based learning	I would like to take a course in the Web environment if I have chance to. <sup>b</sup>
18	Web-based learning	The idea of Web-based learning is exciting. <sup>b</sup>
17	Web-based learning	I like to learn in the Web environment. <sup>b</sup>
3	Self-efficacy	I feel confident using Web browsers (e.g. Internet Explorer, Netscape Communicator). <sup>a</sup>
1	Self-efficacy	I feel confident using the Internet/Web. <sup>a</sup>
2	Self-efficacy	I feel confident using e-mail. <sup>a</sup>
4	Self-efficacy	I feel confident using search engines (e.g. Yahoo, Excite, and Lycos). <sup>a</sup>
6	Affective	I enjoy talking with others about the Internet. <sup>a</sup>
5	Affective	I like to use e-mail to communicate with others. <sup>a</sup>
7	Affective	I like to work with the Internet/Web. <sup>a</sup>
8	Affective	I like to use the Internet from home. <sup>a</sup>

NOTE: \* The item number indicates the item order in the initial version of the scale (a total of 21 items)

<sup>a</sup> Adapted from the WAS (Liaw, 2002a).

<sup>b</sup> Adapted from the IBLAS (Tekinarslan, 2005).

Furthermore, as indicated in Table 1, the internal reliability coefficients are high ( $\alpha = 0.90$ ,  $\alpha = 0.89$ ,  $\alpha = 0.85$ ) and sufficient ( $\alpha = 0.72$ ) respectively for usability, learning, self-efficacy, and affective subscales and for the entire scale ( $\alpha = 0.93$ ). According to these findings, the scale has a high reliability in general.

Moreover, the items and responding factors (subscales) in the Web attitude scale are represented in Table 2. The descriptive results for the students' scores on the subscales are indicated in Table 3. The higher mean scores of the participants on the subscales indicate better attitudes toward the Web as a learning tool.

Table 3

*The Students' Scores on the Subscales of the Web Attitude Scale*

Factors	N	Items	Possible	Range	Mean	Std.	Dev.
---------	---	-------	----------	-------	------	------	------

			range		( $\bar{X}$ )	(sd)
Usability	722	8	8-40	32	33.73	5.52
Web-based learning	722	5	5-25	20	19.44	4.37
Self-efficacy	722	4	4-20	16	14.72	3.57
Affective	722	4	4-20	16	15.17	3.17

## ***Data Collection and Data Analysis Procedures***

The data analyses were carried out with the Statistical Packages for Social Sciences (SPSS). After the explanatory factor analysis, descriptive statistics, chi-square tests, t-tests, and one-way and two-way ANOVAs were used to analyze the data.

## **Results**

### ***Web Use Pattern***

The Turkish undergraduate students ( $N = 722$ ) responded that they mostly use the Internet or Web for the following activities: research through search engines (86.3%,  $n = 623$ ); e-mail services (76.3%,  $n = 551$ ); news reading (69.5%,  $n = 502$ ); entertainment (e.g., games, music, etc.) (69.1%,  $n = 499$ ); education (e.g., reading electronic papers, etc.) (64 %,  $n = 462$ ); software downloading (62.2%,  $n = 449$ ); and chat (60.1%,  $n = 434$ ). On the other hand, a notably lower number of students responded that they use the Internet for participation in discussion groups and forums (23.8%,  $n = 172$ ) and for shopping (18.3%,  $n = 132$ ).

### ***Differences in the Web Use Pattern Based on Gender***

The gender differences in the Web use pattern for the common Web activities are shown in Table 4. Significantly, more Turkish male students in comparison to female students have used the Web for shopping ( $\chi^2 = 18.87$ ,  $df = 1$ ,  $p = .000$ ), software downloading ( $\chi^2 = 36.37$ ,  $df = 1$ ,  $p = .000$ ), news reading ( $\chi^2 = 26.72$ ,  $df = 1$ ,  $p = .000$ ), participation in discussion groups and forums ( $\chi^2 = 21.01$ ,  $df = 1$ ,  $p = .000$ ), and entertainment activities ( $\chi^2 = 14.10$ ,  $df = 1$ ,  $p = .000$ ).

Table 4

*Differences in Using the Web for Common Web Activities Based on Gender*

	Male (N=331)		Female (N=391)		$\chi^2$	P
	Yes	No	Yes	No		
Web activities	N	N	N	N		



Shopping	83	248	49	342	18.87	.000*
Software downloading	245	86	204	187	36.37	.000*
E-mail	261	70	290	101	2.17	.140
Chat	205	126	229	162	.847	.357
Entertainment	252	79	247	144	14.10	.000*
Research	270	61	353	38	11.49	.001*
Education (e.g., reading electronic papers)	200	131	262	129	3.37	.066
News reading	262	69	240	151	26.72	.000*
Discussion groups and forums	105	226	67	324	21.01	.000*

\*P<.05

However, significantly more Turkish female students have used the Web for research purposes as compared to male students ( $\chi^2 = 11.49$ ,  $df = 1$ ,  $p = .001$ ). Furthermore, the gender difference in the use of the Web for educational purposes was close to significance level ( $\chi^2 = 3.37$ ,  $df = 1$ ,  $p = .066$ ) in favor of the females. However, there were no gender differences in the Web usage for e-mail and chat purposes.

Table 5

*Differences in Using the Web for the Common Web Activities Based on Monthly Family Incomes in New Turkish Lira (NTL)*

Web activities	<750 NTL (N=116)		750-1500 NTL (N=353)		1501-2250 NTL (N=353)		2251-3000 NTL (N=59)		>3000 NTL (N=28)		$\chi^2$	P
	Yes N	No N	Yes N	No N	Yes N	No N	Yes N	No N	Yes N	No N		
Shopping	15	101	51	302	32	134	22	37	12	16	31.391	.000*
Software downloading	59	57	208	145	120	46	42	17	20	8	18.179	.001*
E-mail	75	41	270	83	134	32	51	8	21	7	13.889	.008*
Chat	63	53	201	152	111	55	40	19	19	9	8.422	.077
Entertainment	76	40	234	119	117	49	52	7	20	8	12.239	.016*
Research	102	14	302	51	147	19	50	9	22	6	2.674	.614
Education	73	43	217	136	112	54	42	17	18	10	3.226	.521

News reading	74	42	237	116	124	42	47	12	20	8	7.754	.101
Discussion groups and forums	22	94	88	265	38	128	16	43	8	20	2.527	.640

\*P<.05

### ***Differences in the Web Use Pattern Based on Socio-economic Background***

The socio-economic backgrounds of the students were categorized depending on their families' monthly incomes in New Turkish Liras (NTL) (1 US\$  $\cong$  1.6 NTL): less than 750 NTL, between 750 and 1500 NTL, between 1501 and 2250 NTL, between 2251 and 3000 NTL, and over 3000 NTL.

As displayed in Table 5, there were significant differences in the Web use pattern for four Web activities, namely shopping ( $\chi^2 = 31.39$ ,  $df = 4$ ,  $p = .000$ ), software downloading ( $\chi^2 = 18.17$ ,  $df = 4$ ,  $p = .001$ ), e-mail ( $\chi^2 = 13.88$ ,  $df = 1$ ,  $p = .008$ ), and entertainment ( $\chi^2 = 12.23$ ,  $df = 4$ ,  $p = .016$ ), in favor of the students from higher socio-economic backgrounds. In general, notably fewer students with a monthly family income of less than 750 NTL have used the Web for these activities (i.e., shopping, software downloading, e-mail, entertainment) as compared to the numbers of students with higher monthly family incomes (i.e., 1501 – 2250 NTL, 2251 – 3000 NTL, and over 3000 NTL). Moreover, the socio-economic background difference in the Web usage for chat activities was close to significance level ( $\chi^2 = 8.42$ ,  $df = 4$ ,  $p = .077$ ) in favor of students from the higher socio-economic backgrounds. However, there were no socio-economic background differences in Web usage for activities such as research, education, news reading, and discussion groups and forums.

### ***Differences in the Web Use Pattern Based on Perceptions toward the Web***

As displayed in Table 6, the t-test results showed that students who have used the Web for the seven common activities (i.e., shopping, software downloading, news reading, e-mail, chat, entertainment, discussion groups and forums) indicated significantly more positive attitudes or perceptions toward the Web on all of the subscales (i.e., self-efficacy, affective, usefulness, Web-based learning) at .05 level. In addition, the students who have used the Web for educational activities (e.g., reading electronic papers) showed significantly higher attitudes toward the Web on self-efficacy and affective subscales than the students who have not. Furthermore, the students who have used the Web for research activities indicated significantly higher attitudes on the affective subscale than the students who have not.

On the other hand, the mean scores of the students who have and have not used the Web for educational activities did not differ significantly on the usefulness and Web-based learning subscales. Similarly, attitudes of the students who have and have not used the Web for research activities did not differ significantly on the usefulness, Web-based learning, and self-efficacy subscales. These findings revealed that the Turkish undergraduates ( $n = 462$  out of 722) have

used the Web for educational activities regardless of their attitudes on the usefulness and Web-based learning subscales. Similarly, regardless of their levels of Web attitude on the usefulness, Web-based learning, and self-efficacy subscales, most of them ( $n = 623$  out of 722) have used the Web mainly for research activities.

Table 6

*Differences in Using the Web for Common Web Activities Based on Attitudes toward the Web*

	Subscales																	
			Usefulness				Web-based learning				Self-efficacy				Affective			
	Yes	No	Yes	No	t	p	Yes	No	t	p	Yes	No	t	p	Yes	No	t	p
Common Web activities	N	N	$\bar{X}$	$\bar{X}$	t	p	$\bar{X}$	$\bar{X}$	t	p	$\bar{X}$	$\bar{X}$	t	p	$\bar{X}$	$\bar{X}$	t	p
Shopping	132	590	34.93	33.46	2.77	.006*	20.47	19.21	3.01	.003*	16.03	14.93	4.70	.000*	16.04	14.98	3.50	.000*
Downloading software	449	273	34.22	32.92	3.08	.002*	19.83	18.80	3.11	.002*	15.66	13.18	9.58	.000*	15.62	14.43	4.97	.000*
E-mail	551	171	34.12	32.45	3.48	.001*	19.80	18.29	3.97	.000*	15.31	12.81	8.37	.000*	15.58	13.85	6.40	.000*
Chat	434	288	34.26	32.92	3.21	.001*	19.73	19.01	2.15	.031*	15.03	14.25	2.90	.004*	15.65	14.45	5.06	.000*
Entertainment	499	223	34.35	32.34	4.55	.000*	19.85	18.54	3.75	.000*	15.31	13.41	6.79	.000*	15.68	14.04	6.61	.000*
Research	623	99	33.88	32.78	1.83	.067	19.56	18.69	1.84	.066	14.77	14.39	.993	.321	15.27	14.54	2.13	.033*
Education	462	260	33.89	33.43	1.07	.283	19.50	19.35	.449	.654	15.01	14.21	2.86	.004*	15.51	14.58	3.79	.000*
News reading	502	220	34.04	33.01	2.23	.020*	19.75	18.73	2.90	.004*	15.17	13.70	5.16	.000*	15.42	14.61	3.15	.002*
Discussion groups and forum	172	550	34.69	33.43	2.63	.009*	20.47	19.12	3.56	.000*	16.19	14.26	6.34	.000*	16.20	14.85	4.93	.000*

\* $P < 0.05$

### ***Differences in Perceptions toward the Web Based on Gender***

The t-test results indicated that mean attitude scores ( $\bar{X}$ ) of the male ( $N = 331$ ,  $\bar{X} = 15.25$ ) and female students ( $N = 391$ ,  $\bar{X} = 14.27$ ) on self-efficacy subscale differ significantly in favor of the male students ( $t = -3.679$ ,  $df = 720$ ,  $p = .000$ ). However, there were no significant differences at 0.05 level in the mean attitude scores of the male and female students on the affective ( $t = .392$ ,  $df = 720$ ,  $p = .695$ ), usefulness ( $t = 1.021$ ,  $df = 720$ ,  $p = .307$ ), and Web-based learning ( $t = -.033$ ,  $df = 720$ ,  $p = .974$ ) subscales.

### ***Differences in Perceptions toward the Web Based on Socio-economic Background***

As displayed in Table 7, the one-way ANOVA results on differences based on the socio-economic backgrounds in terms of monthly family incomes indicated that there were significant

differences in the mean scores of the students on the self-efficacy subscale ( $F = 4.306$ ,  $df = 4/717$ ,  $p = 0.002$ ). Specifically, post-hoc analysis (Tukey HSD) revealed that the students whose families have less than 750 NTL monthly income had significantly lower attitude mean scores than the students whose families have higher monthly incomes (i.e., 1501 – 2250 NTL, and 2251 – 3000 NTL) on the self-efficacy subscale.

Table 7

*Differences in Perceptions toward the Web Based on Socio-Economic Background*

Monthly family income	N	Web-based			
		Usefulness	learning	Self-efficacy	Affective
		$\bar{X}$ (sd)	$\bar{X}$ (sd)	$\bar{X}$ (sd)	$\bar{X}$ (sd)
(1) <750 NTL	116	33.77 (5.41)	19.24 (4.77)	13.81 (4.15)	14.87 (3.48)
(2) 750-1500 NTL	353	33.44 (5.45)	19.36 (4.30)	14.60 (3.49)	15.15 (2.96)
(3) 1501-2250 NTL	166	33.63 (6.14)	19.67 (4.27)	15.10 (3.34)	15.32 (3.41)
(4) 2251-3000 NTL	59	35.23 (3.07)	19.52 (4.23)	15.83 (2.90)	15.35 (2.91)
(5) >3000 NTL	28	34.60 (6.59)	19.78 (4.52)	15.53 (3.85)	15.46 (3.61)
F (ANOVA)		1.533 (P=.191)	.251 (P=.909)	4.306 (P=.002)*	.467 (P=.760)
Tukey HSD				(3)>(1)* (4)>(1)*	

\*P<0.05

However, the one-way ANOVA results on differences based on the socio-economic backgrounds also indicated that the differences in the mean scores of the students on the affective ( $F = .467$ ,  $df = 4/717$ ,  $p = 0.760$ ), usefulness ( $F = 1.533$ ,  $df = 4/717$ ,  $p = 0.191$ ), and Web-based learning ( $F = .251$ ,  $df = 4/717$ ,  $p = 0.909$ ) subscales were not significant at .05 level.

***Differences in Perceptions toward the Web Based on PC Ownership***

The t-test results in Table 8 indicated that mean attitude scores ( $\bar{X}$ ) of the PC-owner students ( $N = 445$ ) and the non-PC-owners ( $N = 277$ ) on three subscales (usefulness, self-efficacy, affective) differ significantly at .05 level in favor of the PC-owner students. However, there were no significant differences in the mean attitude scores of the PC-owner and non-PC-owner students on the Web-based learning subscale.

Table 8

*Differences in Perceptions toward the Web Based on PC Ownership*

PC ownership	Usefulness				Web-based learning			Self-efficacy			Affective		
	N	$\bar{X}$	t	p	$\bar{X}$	t	p	$\bar{X}$	t	p	$\bar{X}$	t	p
PC owners	445	34.36			19.66			15.55			15.60		
Non-PC owners	277	32.71	3.960	.000*	19.10	1.682	.093	13.38	8.275	.000*	14.49	4.595	.000*

\*Degree of freedom (df) = 720 in all cases.

\*P<.05

***Differences in Perceptions toward the Web Based on Frequency of Web Use***

The students reported their Web use frequencies as the following: never ( $n = 4$ , 0.6%); between 1 and 5 hours a month ( $n = 86$ , 11.9%); between 1 and 5 hours a week ( $n = 291$ , 40.3%); and everyday ( $n = 341$ , 47.2%). The *never* users were excluded from the analysis in this section since their numbers were insufficient. Also, crosstab results indicated that significantly more PC owner students use the Web *everyday* ( $n = 279$ , 63%) in comparison to the non-PC-owners ( $n = 62$ , 22.5%) ( $\chi^2 = 128.40$ ,  $df = 2$ ,  $p = .000$ ). These findings reflect that the PC-owner students use the Web more frequently than the non-PC-owners.

As displayed in Table 9, the one-way ANOVA results on differences based on the Web use frequencies indicated that there were significant differences in the mean scores of the students on all subscales: usefulness ( $F = 12.561$ ,  $df = 2/715$ ,  $p = .000$ ); Web-based learning ( $F = 5.579$ ,  $df = 2/715$ ,  $p = .004$ ); self-efficacy ( $F = 64.898$ ,  $df = 2/715$ ,  $p = .000$ ); and affective ( $F = 34.972$ ,  $df = 2/715$ ,  $p = .000$ ). Specifically, the post hoc tests showed that *everyday users* had significantly higher mean scores on the usefulness, Web-based learning, self-efficacy, and affective subscales than the Web users with lower frequency (i.e., 1 – 5 hours in a week, 1 – 5 hours in a month). Moreover, the students who use the Web between one and five hours a week had significantly higher attitude mean scores on the usefulness, self-efficacy, and affective subscales than those students who use the Web between one and five hours in a month.

Table 9

*Differences in Perceptions toward the Web Based on Web-Usage Frequency*

	N	Usefulness		Web-based learning		Self-efficacy		Affective	
		$\bar{X}$	(sd)	$\bar{X}$	sd	$\bar{X}$	sd	$\bar{X}$	sd
Web-usage frequency									
(1) 1-5 hours in a month	86	31.74	(5.65)	18.25	4.46	12.26	3.86	13.30	2.90
(2) 1-5 hours in a week	291	33.19	(5.80)	19.27	4.24	13.88	3.42	14.72	3.13
(3) Everyday	341	34.70	(5.07)	19.92	4.36	16.12	2.97	16.07	2.93
F (ANOVA)		12.561		5.579		64.898		34.972	
		(P=.000)*		(P=.004)*		(P=.000)*		(P=.000)*	
Tukey HSD		(3)>(1)*		(3)>(1)*		(3)>(2)>(1)*		(3)>(2)>(1)*	
		(3)>(2)*							

\*P<0.05

### ***Main and Interaction Effects of Socio-Economic Background, Gender, and PC Ownership on Web Attitude***

The descriptive results in Table 10 showed that PC-owner students ( $N = 445$ ) had notably higher mean scores on most subscales than the non-PC-owner students ( $N = 277$ ) within the same monthly income groups except for in the 1501 – 2250 NTL and 2251 – 3000 NTL income groups on the Web-based learning subscale. The two-way ANOVA results in Table 11 showed that PC ownership (PCO) had significant main effects on the Web attitudes of the students on the usefulness, self-efficacy, and affective subscales. However, the monthly family income (MFI) did not have any notable main effect on the attitudes of students on any of the subscales.

Table 10

*Descriptive Statistics for the Attitudes on the Subscales depending on Monthly Family Income and PC Ownership*

Monthly family income	PC ownership		Usefulness	Web-based learning	Self-efficacy	Affective
	N	%	$\bar{X}$	$\bar{X}$	$\bar{X}$	$\bar{X}$
<750 NTL	Yes	42 (36,2%)	35.33	20.04	15.59	16.61
	No	74 (63,8%)	32.89	18.78	12.79	13.87
	Total	116	33.77	19.24	13.81	14.87
750-1500 NTL	Yes	196 (55,5%)	33.79	19.59	15.28	15.35
	No	157 (44,5%)	33.00	19.08	13.74	14.91
	Total	353	33.44	19.36	14.60	15.15
1501-2250 NTL	Yes	132 (79,5%)	34.16	19.59	15.63	15.56
	No	34 (20,5%)	31.58	20.00	13.02	14.38

	Total	166	33.63	19.67	15.10	15.32
2251-3000 NTL	Yes	52 (88,1%)	35.51	19.51	15.88	15.48
	No	7 (11,9%)	33.14	19.57	15.42	14.42
	Total	59	35.23	19.52	15.83	15.35
> 3000 NTL	Yes	23 (82,1%)	36.08	20.26	16.60	16.30
	No	5 (17,9%)	27.80	17.60	10.60	11.60
	Total	28	34.60	19.78	15.53	15.46

As indicated in Table 10, numbers and percentages (%) of the PC-owner students increase notably as their socio-economical levels in terms of monthly family income increase. According to these findings, the students with higher socio-economical levels (e.g., 2251 – 3000 NTL) are more likely to own a PC than the students with lower socio-economical levels (e.g., < 750 NTL).

Table 11

*The Two-Way ANOVA Results on the Web Attitude depending on Monthly Family Income and PC Ownership*

Source	df	Usefulness			Web-based learning			Self-efficacy			Affective		
		Mean Square	F	P	Mean Square	F	P	Mean Square	F	P	Mean Square	F	P
MFI	4	34.91	1.17	.319	5.431	2.83	.889	14.388	1.23	.293	6.60	.682	.605
PCO	1	551.91	18.62	.000*	32.199	1.67	.196	365.99	31.51	.000*	208.61	21.51	.000*
MFI x PCO	4	72.38	2.44	.045*	14.75	.769	.546	31.49	2.71	.029*	40.86	4.21	.002*

\*P<.05

As indicated in Table 11, monthly family income and PC ownership had significant interaction effects on the Web attitudes of the students on the usefulness, self-efficacy, and affective subscales. The findings revealed that the effects of the students' monthly family incomes on the attitudes on the usefulness, self-efficacy, and affective subscales differ significantly depending on their PC ownership.

In addition, the descriptive statistics indicated that the PC-ownership rate among the male students (63.7%,  $n = 211$  out of 331) is higher than that among the female students (59.8%,  $n = 234$  out of 391). According to these results, the male students are more likely to own a PC than the female students although the difference in the rates (3.9%) is not very large.

Moreover, the two-way ANOVA results in Table 12 indicated that PC ownership had significant main effects on the Web attitudes of the students on the usefulness, self-efficacy, and affective subscales. Additionally, the results indicated that gender had a significant main effect on the

attitudes of the students on the self-efficacy subscale; males had a notably higher mean ( $\bar{X} = 15.25$ ) than that of females ( $\bar{X} = 14.27$ ).

Furthermore, the interaction effect between gender and PC ownership was significant on the attitudes of the students only on the affective subscale on which PC-owner males ( $\bar{X} = 15.76$ ) and females ( $\bar{X} = 15.44$ ) had notably higher means than those of non-PC-owner males ( $\bar{X} = 14.00$ ) and females ( $\bar{X} = 14.87$ ).

Table 12

*The Two-Way ANOVA Results on the Web Attitude Depending on Gender and PC Ownership*

Source	df	Usefulness			Web-based learning			Self-efficacy			Affective		
		Mean Square	F	P	Mean Square	F	P	Mean Square	F	P	Mean Square	F	P
Gender	1	29.62	.991	.320	.279	.015	.904	112.48	9.76	.002*	13.22	1.35	.245
PCO	1	458.30	15.32	.000*	55.74	2.917	.088	789.13	68.47	.000*	230.39	23.61	.000*
Gender x PC-O	1	13.38	.448	.504	2.54	.133	.715	16.59	1.44	.231	60.52	6.20	.013*

\*P<.05

## Discussion

The findings of the study regarding the Web use pattern of Turkish undergraduate students indicated that research (86.3%,  $n = 623$ ) was the highest activity, followed by e-mail (76.3%,  $n = 551$ ), while shopping (18.3%,  $n = 132$ ) was the lowest activity, which is similar to the findings of prior studies conducted in Malaysia (Sam et al., 2005; Luan, et al., 2005).

In regard to the gender issue, the findings of this study revealed that significantly more Turkish male students have used the Web for shopping, software downloading, news reading, participation in discussion groups and forums, and entertainment activities in comparison to the female students. However, significantly more Turkish female students have used the Web for research purposes as compared to the male students. These findings suggest that there are notable variations in the Internet activities between males and females although the gender differences in some Internet activities (i.e., e-mail, chat, education) are negligible, which is similar to the findings of Durndell and Haag (2002). Also, the Turkish male students reflected significantly higher attitudes on the self-efficacy subscale than the females, although no significant gender differences were found on the usefulness, Web-based learning, and affective subscales. The finding of this study about the gender difference on the self-efficacy subscale supports prior



studies (Torkzadeh & Koufteros, 1994; Durndell, & Haag, 2002), which revealed that males tend to report greater computer self-efficacy.

Moreover, the findings of the study indicated that the students from lower socio-economic backgrounds in terms of monthly family incomes reflected significantly lower attitudes on the self-efficacy subscale. Furthermore, notably fewer students in the lower monthly family income group (i.e., <750 NTL) have used the Web for shopping, software downloading, e-mail, and entertainment activities as compared to the numbers of the students in the higher monthly family income groups, similar to the findings of a prior study in India (Haseloff, 2005).

Furthermore, the results of the present study revealed that the students who have used the Web for the nine common Web activities indicated significantly more positive attitudes toward the Web on most subscales. Moreover, the students with higher Web experience in terms of frequency of Web use had higher attitudes on all subscales. Also, the findings indicated that the PC-owner students, who are more likely to use the Internet more frequently (i.e., everyday), had significantly higher attitudes on the usefulness, self-efficacy, and affective subscales than the non-PC-owners. These findings suggest that increased Web experience is closely associated with more positive attitudes toward the Web, similar to the findings of prior studies (e.g., Liaw, 2002b; Durndell & Haag, 2002; Luan et al., 2005; Anderson & Reed, 1998).

Furthermore, the two-way ANOVA results indicated that PC-ownership had significant main effects on the Web attitudes of the students on the usefulness, self-efficacy, and affective subscales. Moreover, monthly family income and PC-ownership had significant interaction effects on the Web attitudes of students on the usefulness, self-efficacy, and affective subscales. The interaction effect between gender and PC-ownership was significant on the attitudes of the students only on the affective subscale on which PC-owner males and females had notably higher mean scores than those of non-PC-owner males and females. The findings revealed that the effects of the students' monthly family incomes on the attitudes on the usefulness, self-efficacy and affective subscales, and the effect of gender on the affective subscale vary depending on the students' PC-ownership. According to these findings, it can be stated that Turkish students' attitudes or perceptions toward the Web as a learning tool are mostly related to their computer and Web experience rather than gender and socio-economic background. The findings of this study regarding the effect of Web or computer experience on the Web attitudes of the students support the findings of prior studies (Hong et al, 2003; Luan et al., 2005), which indicate that computer and Internet experience promotes positive attitudes or perceptions toward the Web as a learning tool.

## **Conclusion**

The main purpose of the study was to investigate Turkish undergraduate students' perceptions of the Web as a learning tool and to analyze whether their perceptions differ based on gender, socio-economic background, and computer (e.g., PC ownership) and Web experience (e.g., Web use frequency). The findings of the study and prior studies in other societies (e.g., Hong et al, 2003;

Luan et al., 2005; Liaw, 2002b) suggest that the students' perceptions or attitudes toward the Web as a learning tool are highly related to their computer and Web experience. The students with more computer and Web experience are more likely to have more positive perceptions or attitudes toward the Web as a learning tool. As a result, although differences based on gender and socio-economic backgrounds were found on the self-efficacy subscale, the findings of this study suggest that perceptions of students toward the Web as a learning tool are mostly associated with their computer and Web experience.

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