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Implication Statement Anticoagulants are high-risk medications with the potential to cause significant patient harm if inappropriately managed. Medical trainees and practicing physicians often report inadequate education and uncertainty in decision-making related to anticoagulation therapy. To address this gap, an interdisciplinary Anticoagulation Management Training Program was developed for family medicine residents at the Toronto Western Family Health Team. Evaluation data demonstrated both improved knowledge and confidence in prescribing, monitoring, and adjusting anticoagulation therapy. This suggests that similar dedicated curricula be considered in other family medicine programs in order to optimize patient safety by enhancing the knowledge and self-efficacy of future practising physicians.

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# Anticoagulation management: an interdisciplinary curriculum for family medicine residents Gestion des anticoagulants : une formation interdisciplinaire pour les résidents en médecine familiale

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## **Implication Statement**

Anticoagulants are high-risk medications with the potential to cause significant patient harm if inappropriately managed. Medical trainees and practicing physicians often report inadequate education and uncertainty in decision-making related to anticoagulation therapy. To address this gap, an interdisciplinary Anticoagulation Management Training Program was developed for family medicine residents at the Toronto Western Family Health Team. Evaluation data demonstrated both improved knowledge and confidence in prescribing, monitoring, and adjusting anticoagulation therapy. This suggests that similar dedicated curricula be considered in other family medicine programs in order to optimize patient safety by enhancing the knowledge and selfefficacy of future practising physicians.

# Introduction

Warfarin and other anticoagulants are high-risk medications<sup>1</sup> and have the potential to cause significant harm to patients if used inappropriately. Anticoagulants have been implicated in 14.9% of ED visits related to medication harm,<sup>2</sup> which is higher than all other classes of medications. Medical trainees and practising physicians report inadequate education and uncertainty in decisionmaking related to anticoagulation.<sup>3</sup> This is important as healthcare providers skilled in the assessment and adjustment of anticoagulation have been shown to positively impact patient outcomes.<sup>4</sup> In Canada, anticoagulation therapy is usually managed by family

#### Énoncé des implications de la recherche

Les anticoagulants sont des médicaments à haut risque qui, mal gérés, peuvent causer des dommages importants aux patients. De nombreux étudiants en médecine et médecins en exercice déclarent que leur formation est inadéquate et qu'ils ont des doutes lorsqu'ils prescrivent un traitement anticoagulant. Pour combler cette lacune, une formation interdisciplinaire en gestion des anticoagulants a été élaborée pour les résidents en médecine familiale au sein de la Toronto Western Family Health Team. Les données d'évaluation de la formation indiquent une amélioration sur le plan des connaissances et de la confiance lors de la prescription, ainsi que sur celui du suivi et de l'ajustement de l'anticoagulothérapie. Ces résultats suggèrent qu'il serait donc pertinent d'envisager l'introduction de formations spécialisées de ce type dans les programmes de médecine familiale pour mieux assurer la sécurité des patients par le développement des connaissances et de l'auto-efficacité des futurs praticiens.

physicians. Although formalized anticoagulation training programs exist, we are not aware of any literature describing such training specifically for family medicine (FM) residents or physicians.

# Description of innovation

A pharmacist-led Anticoagulation Management Training Program (AMTP) was developed and implemented at the University of Toronto Department of Family & Community Medicine, Toronto Western Family Health Team. The training program was designed based on current understanding of the importance of self-directed, experiential learning and utilized a collaborative,

interprofessional approach.<sup>5,6</sup> The training consists of two parts; 1) an electronic self-study manual called the Warfarin/Anticoagulation Virtual E-Training (WAVE) Manual and, 2) experiential training with a pharmacist for half-days in clinic, managing patients two on anticoagulation therapy. Treatment guidelines and resources developed by expert organizations and groups, including the American College of Chest Physicians (CHEST) and Thrombosis Canada were used to create the self-study content in the WAVE manual. Topics covered included: warfarin efficacy, safety, dosing, patient education and an overview and comparison of direct-acting anticoagulants to warfarin (Table 1).

Module	Topics Covered
1. Warfarin Basics	-Mechanism of action of warfarin and
	clotting factors affected
	-Defining INR and importance in
	monitoring warfarin
	-Common indications and INR targets for
	warfarin
2. Warfarin Efficacy	-Ability of warfarin to reduce risk for
	thromboembolic events
	-Assessing stroke risk in patients with atrial
	fibrillation
	-Clinical utility of CHADS2 and
	CHADS2VASc scores
3. Warfarin Safety	-Contraindications/precautions to warfarin
	use
	-Risk factors for bleeding
	-Clinical utility of the HASBLED score
	-Resources used to assess warfarin drug
	interactions and how to manage
	interactions
	-Review effects of vitamin K and alcohol on
	warfarin therapy
4. Warfarin Dosing	-Factors that affect warfarin sensitivity
	-Different dosing approaches to warfarin
	initiation (dosing nomograms)
	-How to adjust maintenance doses of
	warfarin including appropriate timing for
	INR measurements
	-Management of supratherapeutic INR
	results
5. Patient Counselling	-Key education points for patients
	initiating warfarin (including indication,
	target INR, major vs minor bleeding)
6. Antiplatelets and	-Mechanism of action of antiplatelet
New Oral	agents and direct acting anticoagulants
Anticoagulants	-Overview of the various direct acting
	anticoagulants including indication,
	efficacy, safety, coverage, and
	convenience
	-Advantages and disadvantages of the
	DOACS versus warfarin

Patient cases were presented with each module for application of knowledge. The program's objective was to support residents in acquiring the knowledge and confidence to effectively prescribe, monitor and adjust anticoagulation therapy.

# Evaluation

A mixed method of evaluation was used with a pre- and post-training knowledge test and a survey to evaluate residents' confidence and satisfaction with the AMTP. Postgraduate year (PGY)-1 residents training at our site during the study period (April, 2018 – March, 2020) were recruited to participate. Approval was obtained from the University Health Network Institutional Review Board.

Eleven of eleven trainees completed the pre-training test and survey and six of eleven trainees completed the posttraining test. Mean knowledge and skills test scores increased from 73.18% ( $\pm$ 7.28) pre-training to 82.67% ( $\pm$ 6.65) post-training. Confidence scores increased by an average of two points on a seven-point Likert scale following completion of the training. A statistical analysis was not completed due to the small sample size. All respondents indicated training with a pharmacist was an effective learning experience with a unanimous score of seven on the seven-point Likert scale.

## Next steps

Though limited by small sample size, our cohort study demonstrates that FM residents are satisfied with a dedicated, pharmacist-led curriculum, that increased their knowledge and confidence in managing warfarin and other anticoagulants. Future directions will include longitudinal assessment to measure knowledge and skills retention and impact on patient outcomes. In the interim, a locally administered AMTP is a feasible educational intervention that other programs may consider to better prepare their trainees for future practice.

Conflicts of Interest: None Funding: None

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